



Leverage Ambiguity: Manage Tensions in Uncertainty

Live Virtual Workshop
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Nothing is intractable.



HSD Vision and Goal of Power of Questions

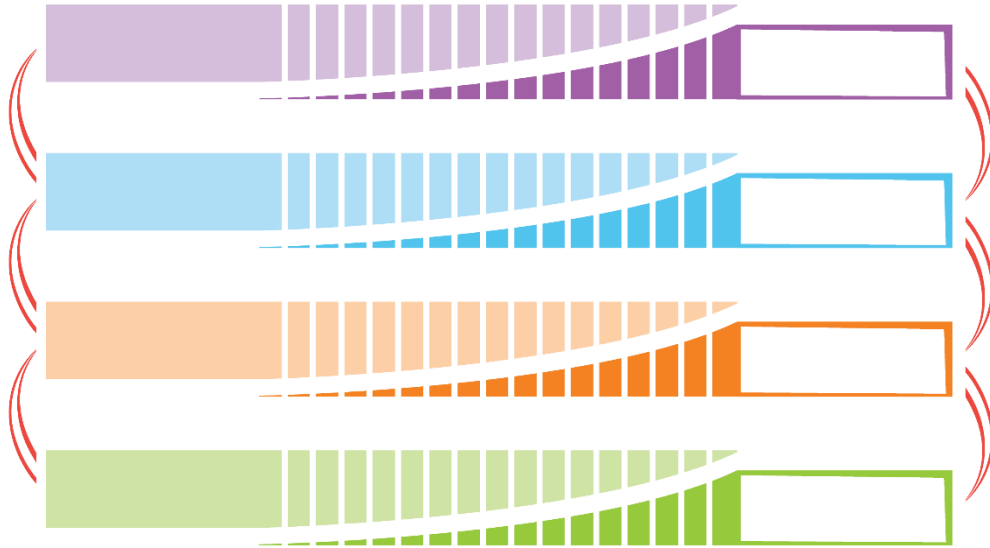
People everywhere thrive because we
see patterns clearly,
seek to understand, and
act with courage to
transform turbulence and uncertainty
into possibility for all.





Today we will . . .

- ▶ WHAT? Explore decision making in ambiguity
- ▶ SO WHAT? Navigate safety in a pandemic
- ▶ NOW WHAT? Map the tensions in your ambiguity





WHAT?

Explore decision making in complexity



Complexity brings Ambiguity

- ▶ C = Open boundaries
- ▶ D = Many interdependent variables
- ▶ E = Nonlinear relationships

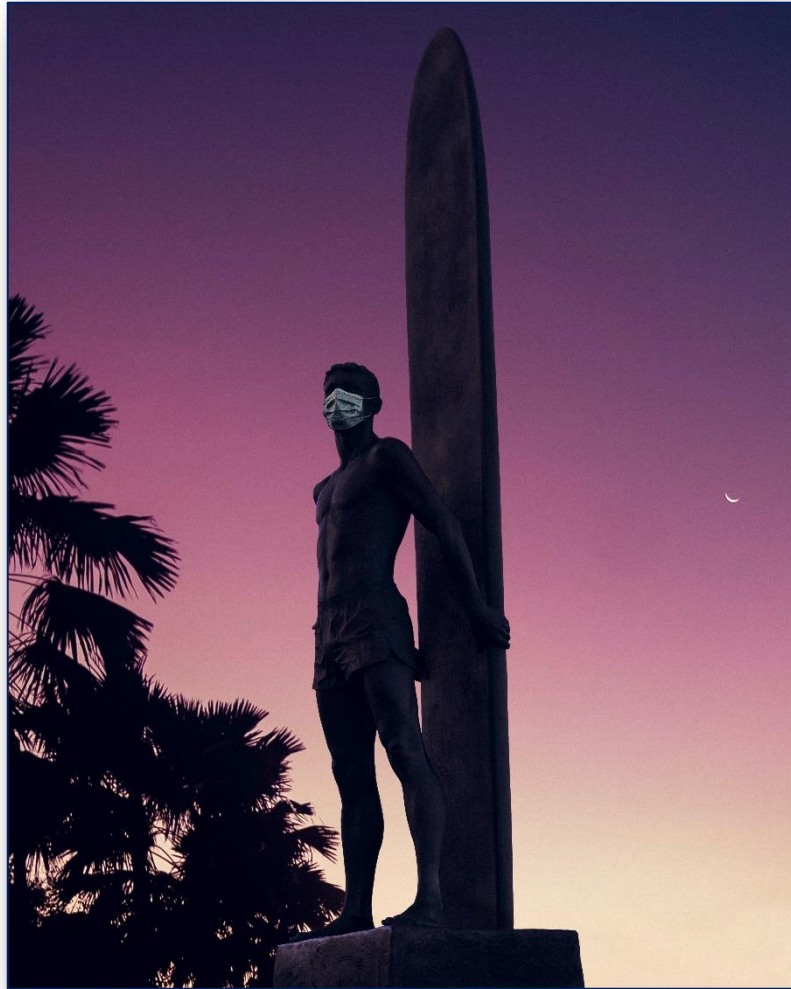
So, how do you decide?
You can't close the containers.
You can't disconnect exchanges.
You have to manage differences!





SO WHAT?

Navigate safety in a pandemic





WICKED ISSUE: Socializing in time of COVID-19

SAFE		AT RISK
Masked	↔	Bare Faced
Outdoors	↔	Indoors
Careful connections	↔	Carefree connections
Healthy	↔	Vulnerable
Strong stand	↔	Weak stand
Short time	↔	Long time
Familiar	↔	Stranger
Recovered	↔	Never infected
Few people	↔	Many people

NEXT WISE ACTION:



NOW WHAT?

Map the Tensions in Your Ambiguity



WICKED ISSUE:

ONE EXTREME

OTHER EXTREME

ONE EXTREME		OTHER EXTREME
	←→	
	←→	
	←→	
	←→	
	←→	
	←→	
	←→	
	←→	
	←→	
	←→	
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Where are you in each tension?
What is the best balance for this moment?



WICKED ISSUE:

ONE EXTREME

OTHER EXTREME

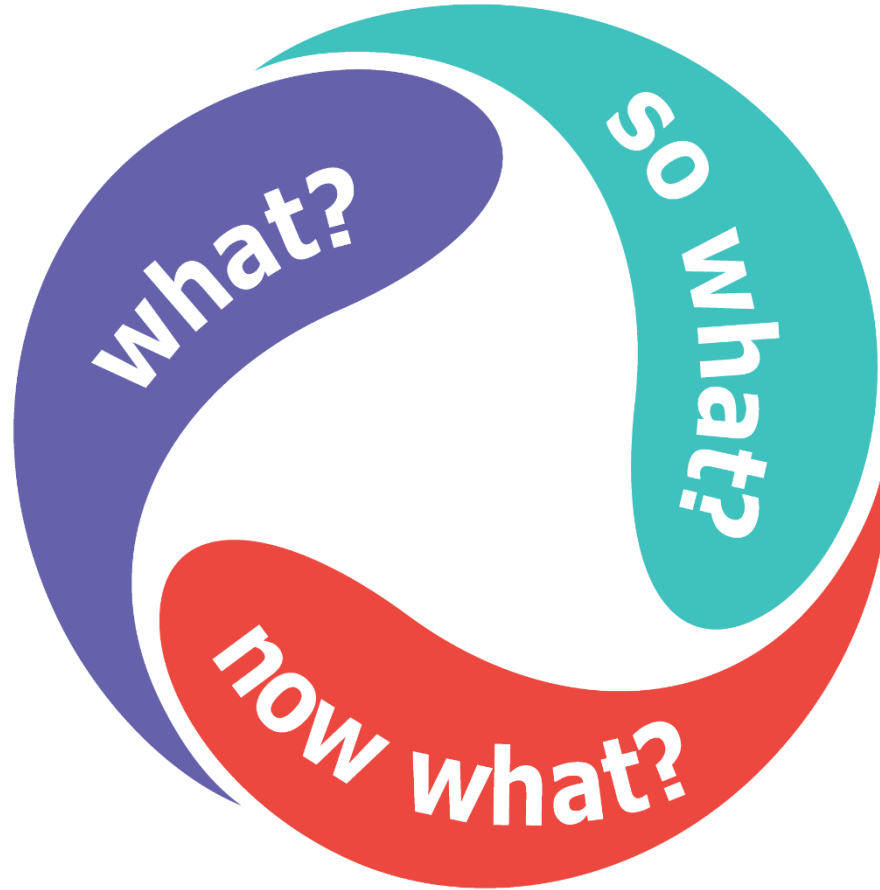
ONE EXTREME		OTHER EXTREME
		
		
		
		
		
		
		
		
		

What wise action will find the most useful balance now?

NEXT WISE ACTION:



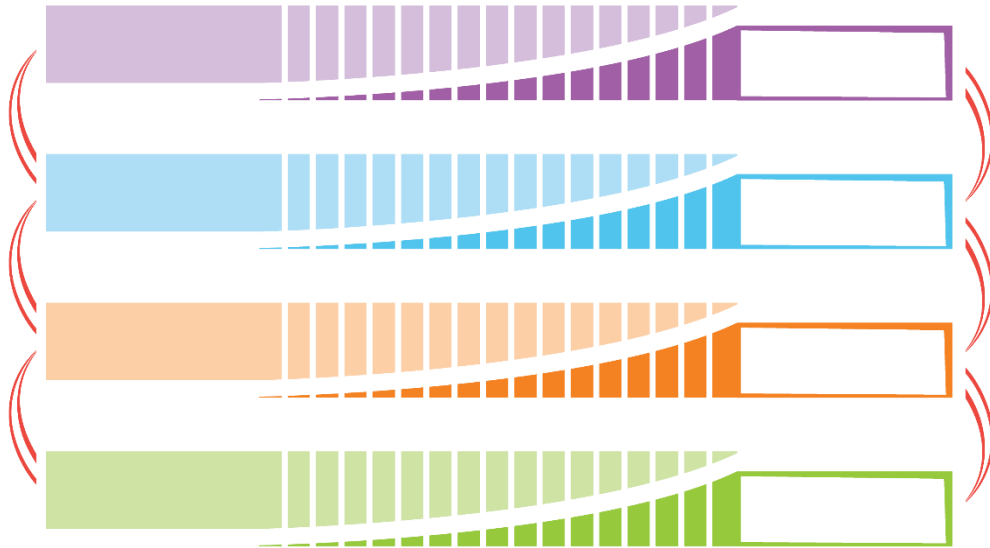
And then you do it again!





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- ▶ WHAT? Explore decision making in ambiguity
- ▶ SO WHAT? Navigate safety in a pandemic
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Learning Opportunities

HSD Community Convening

17 Sep 2020
11am - 12:30pm CDT

Free

Leading in Uncertainty

Negstad & Eoyang

Sep 2020 - Feb 2021
6 monthly sessions

Consulting in Complex Systems

Eoyang & Holladay

27 & 30 Oct 2020
12pm - 3pm CDT

HSD Professional Certification

Eoyang & Holladay

Jan - May 2021
Intensive Patterns and Possibilities
On-going online engagement

Inquiry IS the Answer

Becker & Eoyang

Weekdays
10am - 10:20am CDT

Free

Learn more and register: bit.ly/LearnmoreHSD