

**Live Virtual Workshop
In Robust Systems, Connections Count: Build Connections to Reduce Risk
in Complex Times
Chat Transcript 06OCT22**

- 00:11:36 Royce Holladay (she, her): Welcome everyone! We are glad you are here...be sure to chat at much as you. wnat...with us and with each other.
- 00:12:52 Royce Holladay (she, her): If you will introduce yourself and say where you are coming in from?
- 00:13:32 Donna Bivens: Donna in Boston. I may have to leave early but wanted to CONNECT in person.
- 00:13:54 Charles Lee: Hello from the unceded territories of the Musqueam, Tsleil-Waututh, and Squamish Peoples in what has been briefly known as Vancouver, British Columbia
- 00:13:58 Royce Holladay (she, her): Donna, great to haveyou here as long as you can stay...
- 00:14:02 Christine Capra - she/her: Hi all, Christine Capra in Minneapolis
- 00:14:11 Tracy Davis: Hi I'm Tracy. I'm in Michigan with Housing North
- 00:14:15 Lisa Negstad (she/her): Hi everyone, Lisa in Minnapolis
- 00:14:22 Janice M Jaguszewski: Hello! Janice from Minneapolis, where I am beginning to see some blue sky!
- 00:14:35 Taylor B. Anderson (she/her): Taylor, calling in from Lisjan Ohlone lands (Oakland, California)
- 00:14:36 Leslie Patterson: Hi, all! Leslie in Denton, TX
- 00:15:05 79361920620: I am Abraham Alano from Ethiopia. I want to say hi to all of you guys.
- 00:15:11 davidpetrie: David Petrie, Halifax Nova Scotia
- 00:15:25 Antonella Pagliarani: Antonella, from Milan Italy
- 00:17:47 Royce Holladay (she, her): How is this matching your perceptions of networks? How you use or work in networks?
- 00:21:39 Donna Bivens: Fascinating to me because I've been thinking about this in so many ways. Eager to hear what you're understanding.
- 00:22:24 Christine Capra - she/her: Our website [Greater than the Sum](#)
- 00:22:26 HOFFIE Conradie: HOFFIE Conradie from Cape Town
- 00:23:04 Donna Bivens:Not

00:23:12 Donna Bivens:oops

00:23:13 Christine Capra - she/her: We create what we call Social System Maps
[Greater than the Sum - Social System Maps](#)

00:23:25 Lisa Negstad (she/her): Social System Mapping (as generated by Greater than the Sum) is a great way to see/capture/ learn/evolve with the complexity in networks

00:23:37 Royce Holladay (she, her): donna I can't wait to hear your thoughts, too

00:23:55 Christine Capra - she/her: And we developed a data-gathering too to get at the relevant data that anyone can use
<https://greaterthanthesum.com/sumapp/>

00:24:05 Christine Capra - she/her: Thanks Lisa!

00:24:09 Donna Bivens:I meant to say thinking about what I'm experiencing about this!

00:25:06 Royce Holladay (she, her): Here's the link to our network map of HSD associates—put together by Christine and Lisa...and other assoicates...[HSD Social system Map](#)

00:26:02 Lisa Negstad (she/her): A part of risk - perhaps under rigidity - is that it is so easy to fall back into "institutional" ways of working

00:26:28 Royce Holladay (she, her): great observation, Lisa...\

00:27:24 Janice M Jaguszewski: Wondering about the relationship between networks and collaborators? I'm hearing both

00:29:57 Lisa Negstad (she/her): Yes....feel like same movement we are seeing withing organziations towards more shared and collective leadership / moving away from solely hierarchical structures

00:30:25 Janice M Jaguszewski: So interesting -- new structures to do collective work. I just saw that the Chicago Sun-Times has been acquired by Chicago Public Radio -- making public what used to be private

00:31:22 79361920620: networking, collaboration, coordinating, integrating, seems someway similar but what distnicition can be made to make the appropriate use of these in the management of emergencies?

00:32:37 Royce Holladay (she, her): Abraham, that's a lovely question...I'll remember to bring that up to Glenda In a moment.

00:33:17 79361920620: Appreciated.

00:33:53 Royce Holladay (she, her): And I think that's one of the critical reasons to consider this dynamical network that she is talking about. Parts can emerge and dissolve and move the resources responses, etc. more quickly...

00:34:34 Royce Holladay (she, her): at the point where there is the greatest need and then shift as the resources are needed elsewhere...for instnace.

00:36:05 Michelle Molina (she/her): i want to join the book club

00:36:14 Taylor B. Anderson (she/her): ^ ditto

00:37:26 Royce Holladay (she, her): OK,any of. you who want to be a part of the book club give e your name and email and I'll get them to Barrie who is providing that leadership....

00:38:07 Royce Holladay (she, her): If youo want to, you can direct message me.

00:38:32 79361920620: Where to post the required information? Over hear

00:38:34 Michelle Molina (she/her): Michelle Molina
MICHELLE@connectingevidence.com

00:38:43 79361920620: I mean here?

00:38:50 Sanket: I would like to! Sanket - sanket@sociocracyforall.org

00:40:11 79361920620: alanoabraham@yahoo.com Abraham Alano

00:40:28 Donna Bivens: SO sorry to have to leave this! Looking forward to listening to the recording.

00:40:54 Daniel Walsh, Austin, TX: +1 for book club
daniel.walsh@nucognitive.com

00:41:35 Royce Holladay (she, her): I'll harvest everyone's emails as they come in requestig to be a part of the book club! thanks

00:41:44 Kai: What explains the difficulty many organizations have in shifting from disaster response to recovery?

00:43:04 Lisa Negstad (she/her): ok

00:43:45 kristinelalonde: kristine.lalonde@gmail.com for the book club

00:44:05 Lisa Negstad (she/her): sorry - slip of fingers 😊as I type notes

00:44:29 Hannah Gary: Also interested in book club! hannah.l.gary@gmail.com

00:45:17 79361920620: Hi Glenda, thank you for your response. My network is week one that could not allow me to completely hear you. But, I partly heard it. The reason why I asked this one is that you know that emergencies need prompt response and collaboration, networking, coordination and integration need more times and more information for decision. The challenge I see is how to precisely use these in such swift time?

00:47:05 davidpetrie: Regrets, I must leave as well - thanks for great discussion

- 00:47:08 Royce Holladay (she, her): Thanks for that clarity Abraham. Two things...first you will get a link to this recording by tomorrow morning, so you want watch what she said...and I am sure that she or I would be happy to have a conversation with you at some point to explore this challenge....which is really common I thes kinds of networks...
- 00:47:15 Royce Holladay (she, her): David thanks for being here!
- 00:50:55 Royce Holladay (she, her): Consider the impact of having the chat space busy while Glenda is talking....Wid-ish band....If we didnt have the chat, it would be much narrower with Glenda just giving us the info.
- 00:52:21 Royce Holladay (she, her): consider how much richer the experience is when you can chat here...learnig with and from each other--asking questions of G and me and others, etc...joining a book club, even as the session continues.
- 00:53:08 Christine Capra - she/her: I have found the Designing Exchanges model really helpful in thinking about the dynamics in our mapping Community of Practice.
- 00:53:38 Royce Holladay (she, her): And the cost to that "richness" is sometimes overwhelming for some participants...so they leave the chat closed and read the transcript when it comes back....
- 00:54:08 Olga Yiannakis: There is also the Inquiry (every day in the week) which is a great way to explore your wicked issues & decide your next wisest action [Inquiry IS the Answer](#)
- 00:56:21 Royce Holladay (she, her): Right, Olga, thanks for sharing that...It's a wide, rich exchange of learning from each others' questions.
- 00:57:13 Daniel Walsh, Austin, TX: @Abraham - to ensure that a resilient network is there when you need it in an emergency, it helps to invest in the network in advance of need. e.g. we tried to connect executives across organizational silos in advance of when they needed these connections later on in their career when a crisis emerged and they needed help in a pinch. Not sure if this is helpful, just sharing some thoughts.
- 00:59:59 Christine Capra - she/her: I'm seeing situations where what people have functions mostly like an AUDIENCE but they're calling themselves a network and trying to figure out how to change the way they design exchanges so that they're really a network.
- 01:02:31 Royce Holladay (she, her): You will get the slide deck from today's meeting so you will be able to have this table for your own work, if you'd like.
- 01:02:45 Taylor B. Anderson (she/her): thank you, Royce

01:02:54 Taylor B. Anderson (she/her): Can you remind me/us what the NOW WHAT question was?

01:03:02 Royce Holladay (she, her): Interesting, Christine.

01:03:33 Royce Holladay (she, her): Now WHAT is possible for you and for you taking this forward in your thinking and work...Basically!

01:03:44 Christine Capra - she/her: Need to jump off - this was great - Thanks!

01:03:53 Royce Holladay (she, her): Thanks for being here Christine!

01:07:00 Royce Holladay (she, her): That's the link Olga posted earlier.

01:07:41 Taylor B. Anderson (she/her): Thank you so much, this was wonderful! Looking forward to the next

01:08:03 Ann Marie: Thank you, this was great! Everyone have a wonderful day!

01:08:10 Janice M Jaguszewski: Thank you! Must jump off. Very helpful for me to expand my idea of networks, and what I need from the networks I am a member of

01:08:11 Royce Holladay (she, her): The one this month is Resilience...here's the link to some info:[Resilience: Build Adaptive Capacity to Move into Your Future](#)

01:08:25 Royce Holladay (she, her): thanks hanice...Ann Marie

01:08:29 Charles Lee: Thank you Glenda, Royce and the HSD community

01:08:35 Roya Damabi: Thank you Glenda and Royce! And to everyone for your contributions today 😊

01:08:38 Antonella Pagliarani: Thank you for all these stimuli!!!

01:08:40 Sanket: Thank you all!!!!

01:08:41 Hannah Gary: Thank you so much!

01:08:42 79361920620: Thank you Glenda!

01:08:48 Oscar Nduwarugira: Thanks for everybody!

01:08:48 Lisa Negstad (she/her): Thank you Glenda and Royce and nice to be with everyone!

01:08:49 79361920620: Thank you too!

01:08:50 Kai: Thanks a lot