

HUMAN SYSTEMS DYNAMICS *Institute*



Professional Certification in Human Systems Dynamics

Simple Strategies for Complex Times

As an effective leader or change agent, you know there isn't just one model or method that works in every situation, every time. Your challenge is to understand the patterns of change so you can choose the solution that leads to success. Human Systems Dynamics provides a theory base and toolkit designed for navigating complex change with flexibility, accuracy, and skill.

In this professional certification course, you will learn how to apply principles of complexity science to personal, organizational, and community dynamics.

- **Understand what drives change.**
- **Respond effectively to uncertainty.**
- **Apply solutions that are simple, adaptable, and powerful.**
- **Improve results for you and your organization.**

"HSDP Certification gave me additional frameworks, tools and language to deal with organizational and interpersonal challenges and to identify strategies that support and promote healthy, productive interactions and organizational change."

Mary Rozenberg - InterLinkx, Ottawa, Ontario



A community activist and empowerment coach:

"HSD is theory and practice that allows me to empower others to move from chaos to self-organization as they create and implement their dynamic visions."

Wendy Acosta - Possibilities Unlimited, LLC

What to Expect

Through 10 days of engaging, emergent, and experiential learning, you will gain an understanding of the theory and practices of Human Systems Dynamics, which will transform your leadership, coaching and consulting, organization development, and change management practices. As a certified HSD Professional, you will enter a community of practice and begin a lifelong journey of learning and collaboration that will expand your practice and increase your effectiveness.

During ten days together (divided into two sessions), participants engage in experiential exercises to establish a foundation for seeing and influencing human systems dynamics. Together, we reflect on and share the strengths and emerging challenges of their work with individuals, teams, and organizations. Using these insights as context, we build a basic understanding of complex adaptive systems, their characteristic dynamics, and how those dynamics support and interfere with organizational change. We explore the scientific principles of chaos and complexity and discover how these principles have been applied to human systems by researchers and practitioners.

Core tools and techniques for facilitating change in complex systems are introduced. Participants have opportunities to learn new approaches and practice those approaches on challenging real-life case studies. The primary tool is the CDE Model to set conditions for self-organizing in human systems. Other innovative and useful tools and techniques will be introduced as we focus on specific challenges, including: individual perception of and capacity for change, authentic leadership, conflict resolution, adaptive planning, and systems change.

Through individual and group engagement, creative projects, case studies, peer coaching, and shared inquiry, participants consider their own sticky issues and articulate a unique emerging personal praxis that synthesizes theory and practice. Participants prepare to support systems change in their own contexts; to generate new models, methods, and tools; and to share the foundations of human systems dynamics with others.

For more information and to register:
www.hsdinstitute.org/learnmore



Course fee varies by venue
Please contact us for pricing
Early registration & group discounts available

About Human Systems Dynamics Institute

HSD Institute was founded by Dr. Glenda Eoyang in 2003. Her work: To facilitate development of theory and practice in an emerging field that began at the intersection of complexity and the social sciences - the field of human systems dynamics.

We offer a professional certification program to internal and external consultants, leaders, and other professionals from many different disciplines. We customize in-house trainings and certification programs for organizations and communities. We offer online learning programs, tools and products to help you learn about and use human systems dynamics to improve performance in changing and unpredictable environments.

Glenda Eoyang, Ph.D., is a pioneer in the field of complexity and human systems dynamics. She is a gifted teacher and practitioner who blends remarkable theoretical insights with extraordinary practical experience to help others observe, decide, and act in the most complex and challenging situations. As founder and Executive Director of Human Systems Dynamics Institute, she leads a growing network of 135 certified HSD Professionals who use HSD theory, models, methods, and tools to engage creatively with individuals, groups, and institutions

2010 Training Schedule:

Minneapolis MN	May 17-19, June 21-24, August 16-18
London, England	September 27 – October 1, October 25 - 29
Ottawa, Ontario	November 8-12 , December 13-17

Please visit our website for HSDP sessions planned in 2011
www.hsdinstitute.org/learnmore

Join us to change the world by changing
how people think about the world.

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